



Unit 22 – Getting around

Task 01 – Information

Baggage

Before packing your suitcase, check your airline's exact weight allowances and read the information on hand luggage and oversize baggage carefully. Please note that you should only have one item of hand luggage and it must meet the EU safety regulations. There are no international standards regarding the size and dimensions of on-board luggage and hand luggage. The weight and dimensions may vary depending on the airline, class and route.

You can find useful tips from your airline's baggage information online. For example, if you are bringing a pet, make sure that they have an approved crate if they are too big or unsafe to bring into the cabin. European pets may travel within the EU with a special "passport" available at vets' offices. There are two Baggage Service Centres at ... Airport where you can access storage, customs deposits and other services. If you are missing any of your packed items or luggage, please visit the Lost Property Office or one of the Lost & Found counters at the airport to report it missing.

INFORMATION AND TIPS

- Label your suitcase tag clearly with your name, address, email and telephone number.
- Carry valuable objects, important documents and medication with you in your hand luggage – they might be lost in customs if your luggage is searched.
- Secure your suitcase with a strap or lock. If you are travelling to the USA, make sure your lock is TSA*-approved. These can be opened by the authorities without being broken.
- Remove tracking stickers from earlier trips – they confuse the luggage recognition system and increase the chance that your luggage will arrive at the wrong destination.

*Transportation Security Administration