

Track 33 – Unit 10/5

Announcer: Booking a holiday. Listen to the conversation and tick *true, false or not in the text.*

Operator: Hello, Universal Travel, how may I help you.

Mrs Thompson: I'd like to book a holiday, please.

Operator: No problem, ma'am. Where would you like to go?

Mrs Thompson: I want to go somewhere warm, but I don't want to fly longer than five hours, 'cause I have small children.

Operator: OK. I have some good offers for you. I have a beautiful four-star, all-inclusive hotel in Antalya with ...

Mrs Thompson: Oh, no, sorry, we were in Turkey last year.

We don't want to go again this year. Do you have anything on the Canaries?

Operator: OK, let's have a look. I have Gran Canaria for you. Does that sound interesting?

Mrs Thompson: Yes, Gran Canaria sounds lovely.

We've never been there.

Operator: OK then. I have a four-star all inclusive hotel with spa.

Mrs Thompson: Can you tell me about the location?

Operator: The hotel is in the centre of the Playa del Inglés. There are a lot of bars, restaurants and shops and it's one kilometre to the beach.

Mrs Thompson: What about the food?

Operator: Meals in the main restaurant are buffet-style.

There are also three restaurants that serve à la carte.

Mrs Thompson: That sounds great.

Operator: When do you want to go?

Mrs Thompson: From the 5th of July to the 19th of July, for two weeks.

There are two adults, my youngest son, Charlie, is three and my daughter, Katherine, is eight. We want to leave from Gatwick.

Operator: OK, just one moment please. OK then: two adults and two children, 5th of July to the 19th of July, leaving from London Gatwick.

Mrs Thompson: That's correct.

Operator: Mhmm, here we go. The price for this trip is 2761 pounds.

Mrs Thompson: That sounds fine.

Operator: Alright then, can I have your full name please.

Mrs Thompson: My name's Charlene Thompson ...

(fade out)