

Unit 2: Good communication?

1 Reading

Facebook stories

Read the two stories from exercise 29, page 26 again. First decide whether the statements (1–5) are true (T) or false (F) and put a cross (☒) in the correct box. Then identify the sentence in the text which supports your decision. Write the **first four words** of this sentence in the space provided. There may be more than one correct answer; write down only one. The first one (0) has been done for you.

	Statements	T	F	First four words
0	Kelly Katarina Hildebrandt and Kelly Carl Hildebrandt are married.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	A couple with the
1	Because of the identical names, Ms Hildebrandt was afraid that they might be related.	<input type="checkbox"/>	<input type="checkbox"/>	
2	They don't plan on naming their kid Kelly.	<input type="checkbox"/>	<input type="checkbox"/>	
3	Avril Grube's ex-husband took their son to Hungary without consent.	<input type="checkbox"/>	<input type="checkbox"/>	
4	Beryl Wilson is Gavin Paros' aunt.	<input type="checkbox"/>	<input type="checkbox"/>	
5	Gavin has never been interested in his family history.	<input type="checkbox"/>	<input type="checkbox"/>	

2 Listening

A conversation about satnav

Listen to the conversation between Matt and Selma about satellite navigation systems from exercise 32, page 27 again. First you will have 45 seconds to study the task below, then you will hear the recording twice. While listening, complete the sentences (1–5) using a maximum of four words. Write your answers in the spaces provided. The first one (0) has been done for you.

0	On their way to the wedding, Selma and her family had to _____ .	pick up the cake
1	Satnav is great for people who have _____ .	
2	By using satnav all the time, Selma believes that people are going to lose skills like _____ .	
3	No matter whether driving or walking, people increasingly _____ .	
4	Selma and Matt think everyone should be able to find their way around their local neighbourhood, but using satnav is OK for _____ .	
5	A negative impact of modern technology is that it makes us _____ .	

3

Language

Using the internet

Complete the missing words in these sentences. The first letters are given.

- 1 I'm very careful on the internet. I only go to s ites I use all the time.
- 2 I spend about an hour o \_\_\_\_\_ every evening, so I can keep up with my emails.
- 3 I've just started using a new s \_\_\_\_\_ e \_\_\_\_\_. I can find things much more quickly with this one.
- 4 I like reading other people's b \_\_\_\_\_, but I'd never have one myself.
- 5 I sometimes p \_\_\_\_\_ comments after reading stuff on the internet. It's great when you get replies.
- 6 I've never been on a s \_\_\_\_\_ n \_\_\_\_\_ site.

4

Language

Using the internet

Complete the sentences with the correct form of the word in brackets.

- 1 Most people use the internet to \_\_\_\_\_ (social).
- 2 The book seller doesn't think that e- readers will lead to the \_\_\_\_\_ (disappear) of the printed book.
- 3 Psychologists reckon that constant mobile phone use can lead to \_\_\_\_\_ (addict).
- 4 It is my \_\_\_\_\_ (believe) that internet friendships cannot replace real ones.
- 5 The student wrote to his IT tutor to ask for a \_\_\_\_\_ (clarify).

5

Language

will, could, may, might

**Circle** the correct words.

- 1 By 2050, experts predict that one in two people will / may live in cities.
- 2 A smart fridge can / may tell you when you need to buy something.
- 3 If it continues to snow, I won't / could not get to school tomorrow.
- 4 It's not definite, but they're saying that Hurricane Anna will / could change direction and pass through the city.
- 5 Call me if you need to. You will / might have problems getting home later.

6

Language

will, could, may, might

Rewrite the underlined parts of the sentences using the modal verb in brackets.

- |   |           |                    |
|---|-----------|--------------------|
| 1. <u>Perhaps I'll get</u> a new computer next year.            | (might)   | <u>I might get</u> |
| 2. People say prices <u>are going to be</u> lower then.         | (will)    | _____              |
| 3. <u>It's possible that I won't</u> go to the meeting.         | (may not) | _____              |
| 4. <u>Maybe her phone's</u> switched off.                       | (could)   | _____              |
| 5. <u>It's impossible that books will disappear</u> completely. | (won't)   | _____              |
| 6. <u>There's a chance that we can</u> still catch the train.   | (might)   | _____              |

7

## Language

### it's + adjectives

Complete the sentences with these words

better ■ difficult ■ boring ■ easy ■ amazing ■ important ■ tiring ■ stressful

- 1 I think it's \_\_\_\_\_ to write a really good essay but you can learn if you try.
- 2 It's \_\_\_\_\_ how quickly children can learn new vocabulary! I wish I could.
- 3 It's \_\_\_\_\_ when you can't find the right job. It's really worrying.
- 4 It's \_\_\_\_\_ having to get up so early every day. I have no energy at all.
- 5 It's \_\_\_\_\_ hearing the same old opinions over and over again.
- 6 According to her, it's \_\_\_\_\_ to eat fish and vegetables than red meat.
- 7 It's \_\_\_\_\_ to travel to other countries these days, thanks to low-cost airlines.
- 8 It's \_\_\_\_\_ to check out of the hotel by 1pm or there will be an extra charge.

8

## Language

### it's + adjectives

Cover exercise 7. Read the web postings and **circle** the correct choice.

**Useless Advice**

It's amazing (1) how often getting / how often I get advice I don't want. Recently, for example, I decided to change my job and my family and friends went on and on, telling me why I shouldn't. It was tiring (2) how much I listened / listening to them. I changed my job anyway. *Mac*

When I asked my friend for advice about losing weight, she just said 'Eat less and exercise more'. Well, that's easy (3) saying / to say / when I say but it's much more difficult (4) doing / to do / when I do. I need a proper plan. *Ruth*

People sometimes give useless advice because they don't truly understand your situation. It's stressful (5) happening / when that happens / to happen and makes you feel misunderstood. In the end, it's better (6) to trust / trusting your own thoughts and feelings. You know yourself best. *Min-Jae*

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## Language

### it's + adjectives

**a** Make sentences about your family and friends.

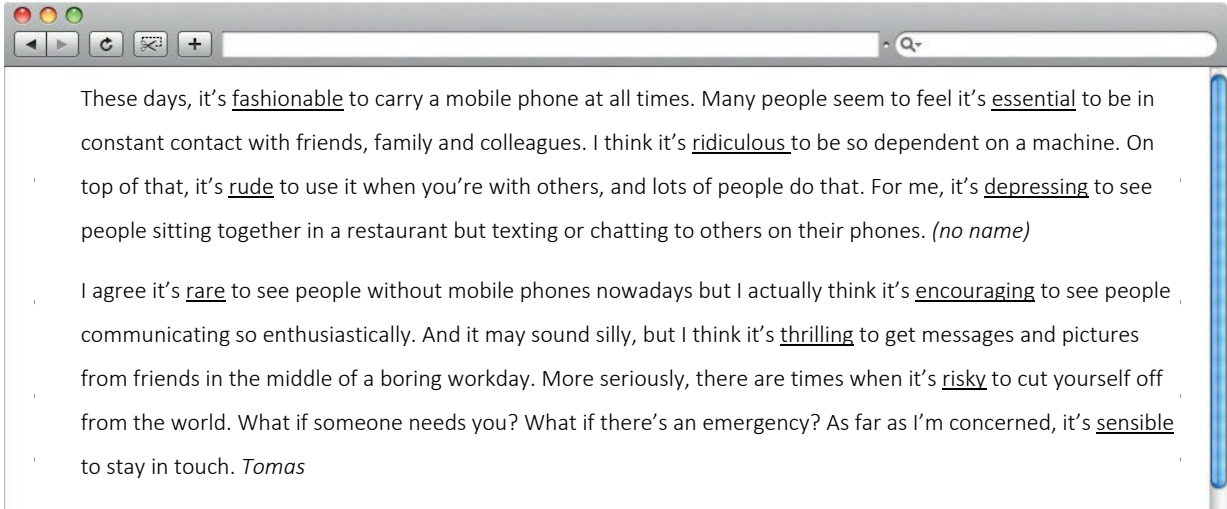
- |                                   |                               |                     |
|-----------------------------------|-------------------------------|---------------------|
| 1 It's nice when your friends ... | 3 It's interesting having ... | 5 It's annoying ... |
| 2 It's important to see ...       | 4 It's boring ...             | 6 It's ...          |

**b** Talk about your sentences with a partner. Do you agree with him/her? Why? Why not?

10 Language

it's + adjectives

Read two people's opinions on the use of mobile phones. Then match the underlined adjectives with definitions 1–10.



- 1 very unusual: \_\_\_\_\_
- 2 making you feel unhappy and without hope for the future: \_\_\_\_\_
- 3 very exciting: \_\_\_\_\_
- 4 dangerous because something bad might happen: \_\_\_\_\_
- 5 showing good judgment: \_\_\_\_\_
- 6 behaving in a way that's not polite and upsets other people: \_\_\_\_\_
- 7 making you feel more hope and confidence: \_\_\_\_\_
- 8 very important and necessary: \_\_\_\_\_
- 9 popular at a particular time: \_\_\_\_\_
- 10 very silly: \_\_\_\_\_

11 Language

it's + adjectives

Complete the sentences with adjectives from exercise 8.

- 1 This is my first time in Istanbul. It's \_\_\_\_\_ to be here!
- 2 I think it's \_\_\_\_\_ to go there by yourself. It's not a safe area.
- 3 It's \_\_\_\_\_ to speak with your mouth full.
- 4 It's absolutely \_\_\_\_\_ to get a visa before you travel there.
- 5 It's \_\_\_\_\_ to wait for him any longer! I'm leaving!
- 6 It's \_\_\_\_\_ to have such good weather, so we should enjoy it while it lasts.
- 7 It's really \_\_\_\_\_ to see all these kids here today, doing sports and having fun.
- 8 I think it's \_\_\_\_\_ to carry an umbrella. It might not rain but you never know.
- 9 It's \_\_\_\_\_ to wear friendship bracelets these days.
- 10 It's so \_\_\_\_\_ to hear news stories about war and violence.

## Speculating about consequences

Read the website tips for good non-verbal communication and complete them using the expressions in the box. There are two extra expressions you should not use.

be able to ■ it might ■ actually ■ help ■ it might ■ be good ■ it will be more difficult ■ might need to  
when ■ will ■ will cause ■ won't be able ■ you'll ■ you'll have to ■ you might not

**www.communicationtrainers.co.uk**

**EFFECTIVE COMMUNICATION – WITHOUT WORDS**

Even when we are not speaking, our face and body are still communicating. Learn a few basic techniques and you'll (1) \_\_\_\_\_ send the right messages.

Eye contact is one of the most important aspects of body language. It's important to show people we are listening, and this (2) \_\_\_\_\_ give them a feeling of warmth

(3) \_\_\_\_\_ you are talking. But don't overdo this; too much eye contact

(4) \_\_\_\_\_ people to feel uncomfortable. If you want to improve your body

language, (5) \_\_\_\_\_ think about other aspects, too. Stand or sit straight; don't let

your shoulders fall forward. You might think (6) \_\_\_\_\_ to maintain this posture,

but (7) \_\_\_\_\_ you to feel more relaxed. Don't move your arms, legs or head too

much; we tend to move a lot more when we are nervous.

And finally, try to relax, smile, and speak slowly and calmly. Do this, and (8) \_\_\_\_\_ look,

sound and feel more confident. You (9) \_\_\_\_\_ practise some of these tips so they

become natural for you; (10) \_\_\_\_\_ to practise with a friend or colleague.

Key

1 Reading

Facebook stories

	Statements	T	F	First four words
0	Kelly Katarina Hildebrandt and Kelly Carl Hildebrandt are married.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	A couple with the
1	Because of the identical names, Ms Hildebrandt was afraid that they might be related.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Mr Hildebrandt admitted, however
2	They don't plan on naming their kid Kelly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	The couple plan to
3	Avril Grube's ex-husband took their son to Hungary without consent.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Gavin's father, who died / Gavin's father said he
4	Beryl Wilson is Gavin Paros' aunt.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	She and her sister / In March, Ms Wildson
5	Gavin has never been interested in his family history.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Gavin is now married

2 Listening

A conversation about satnav

0	On their way to the wedding, Selma and her family had to _____ .	pick up the cake
1	Satnav is great for people who have _____ .	no sense of direction
2	By using satnav all the time, Selma believes that people are going to lose skills like _____ .	map-reading / using dictionaries
3	No matter whether driving or walking, people increasingly _____ .	depend on the satnav
4	Selma and Matt think everyone should be able to find their way around their local neighbourhood, but using satnav is OK for _____ .	work or travel
5	A negative impact of modern technology is that it makes us _____ .	lazy / more pressured by time

3 Language

Using the internet

- 1 I'm very careful on the internet. I only go to **sites** I use all the time.
- 2 I spend about an hour **online** every evening, so I can keep up with my emails.
- 3 I've just started using a new **search engine**. I can find things much more quickly with this one.
- 4 I like reading other people's **blogs**, but I'd never have one myself.
- 5 I sometimes **post** comments after reading stuff on the internet. It's great when you get replies.
- 6 I've never been on a **social networking** site.

4 Language

## Using the internet

- 1 Most people use the internet to **socialise**.
- 2 The book seller doesn't think that e-readers will lead to the **disappearance** of the printed book.
- 3 Psychologists reckon that constant mobile phone use can lead to **addiction**.
- 4 It is my **belief** that internet friendships cannot replace real ones.
- 5 The student wrote to his IT tutor to ask for a **clarification**.

## 5 Language

### will, could, may, might

- 1 By 2050, experts predict that one in two people will / may live in cities.
- 2 A smart fridge can / may tell you when you need to buy something.
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- |  |           |                              |
|--|-----------|------------------------------|
| 1. <u>Perhaps I'll get</u> a new computer next year.                   | (might)   | <u>I might get</u>           |
| 2. People say prices <u>are going to be</u> lower then.                | (will)    | <u>will be</u>               |
| 3. <u>It's possible that</u> I <u>won't</u> go to the meeting.         | (may not) | <u>I may not</u>             |
| 4. <u>Maybe her phone's</u> switched off.                              | (could)   | <u>Her phone could be</u>    |
| 5. <u>It's impossible that</u> books <u>will disappear</u> completely. | (won't)   | <u>Books won't disappear</u> |
| 6. <u>There's a chance that we can</u> still catch the train.          | (might)   | <u>We might</u>              |

## 7 Language

### it's + adjectives

- 1 I think it's **difficult** to write a really good essay but you can learn if you try.
- 2 It's **amazing** how quickly children can learn new vocabulary! I wish I could.
- 3 It's **stressful** when you can't find the right job. It's really worrying.
- 4 It's **tiring** having to get up so early every day. I have no energy at all.
- 5 It's **boring** hearing the same old opinions over and over again.
- 6 According to her, it's **better** to eat fish and vegetables than red meat.
- 7 It's **easy** to travel to other countries these days, thanks to low-cost airlines.
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## 8 Language

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## 10 Language

### it's + adjectives

1	very unusual:	rare
2	making you feel unhappy and without hope for the future:	depressing
3	very exciting:	thrilling
4	dangerous because something bad might happen:	risky
5	showing good judgment:	sensible
6	behaving in a way that's not polite and upsets other people:	rude
7	making you feel more hope and confidence:	encouraging
8	very important and necessary:	essential
9	popular at a particular time:	fashionable
10	very silly:	ridiculous

11

### Language

#### it's + adjectives

- 1 This is my first time in Istanbul. It's **thrilling** to be here!
- 2 I think it's **risky** to go there by yourself. It's not a safe area.
- 3 It's **rude** to speak with your mouth full.
- 4 It's absolutely **essential** to get a visa before you travel there.
- 5 It's **ridiculous** to wait for him any longer! I'm leaving!
- 6 It's **rare** to have such good weather, so we should enjoy it while it lasts.
- 7 It's really **encouraging** to see all these kids here today, doing sports and having fun.
- 8 I think it's **sensible** to carry an umbrella. It might not rain but you never know.
- 9 It's **fashionable** to wear friendship bracelets these days.
- 10 It's so **depressing** to hear news stories about war and violence.

12

### Language

#### Speculating about consequences

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And finally, try to relax, smile, and speak slowly and calmly. Do this, and **(8) you'll** look, sound and feel more confident. You **(9) might need to** practise some of these tips so they become natural for you; **(10) it might be good** to practise with a friend or colleague.