



Unit 25 Getting help

Task 03

Announcer: Johannes needs to find a doctor. Listen to these conversations. Situation 1

Johannes: Hi, I think I might need a doctor. I'm not feeling too well.

Hannah: You don't look good at all. You've probably caught a bug. I hope you're not contagious. Do you have a doctor in New York?

Johannes: No, I'm from Austria. I have travel insurance from my credit card ... and also from my flight.

Hannah: Ok, that's good. You should probably just go to the walk-in clinic at the closest hospital. Should I call you a taxi? An ambulance would be pricey, and it's not like you're losing a leg ...

Johannes: Yes, please.

Announcer: Situation 2

(in front of the hostel)

Taxi driver: Hi, I'm here to take somebody to the ER?

Johannes: That's me ... but I'm going to the hospital's walk-in clinic, not the ER.

(in the taxi)

Taxi driver: Oh man, I'll drive quickly. You don't look like you're feeling too well. Do you have any preference for a hospital?

Johannes: Not really. I just need some medical help ... and quickly!

Taxi driver: Make sure you put your seatbelt on. I'm going to take you to the hospital on Green Street. The walk-in clinic is there. I have tissues and a barf bag in here, in case you start to feel car sick, too.

Johannes: Thanks ... I hope I don't need to use the barf bag.

Taxi driver: Ha-ha, me too, but you know what they say about New York City drivers. It's the other guys that scare me!

Johannes: A-a-ahhh choo!



Announcer: Situation 3

Receptionist: Hello, are you here for medical treatment at the walk-in clinic? Ok, fill out these forms about your symptoms, allergies, billing information and insurance. If you have any questions, come back.

Johannes: Ok. The thing is, I'm visiting from Austria, so I will be using my travel health insurance to cover my care.

Receptionist: Ok, do you have the information they provided about your coverage?

Johannes: Well, I just have a printed out confirmation of my coverage. Here it is.

Receptionist: Ok, just include anything that you have. We'll give you a detailed bill and you can charge it to your credit card. Your travel insurance will reimburse you. Plus, by the way, your English is great, even though you're sick.

Johannes: Thanks ... Ahhhh ... ah ...

Receptionist: The doctor will be right with you!

Johannes: CHOOOOO! (*He finishes a gigantic sneeze*)