



## Unit 18 – Planning a building

### Task 09

Announcer: Listen to the dialogue between an architect and a customer.

Architect: Hello Mr Miller! How can I help you?

Customer: Hello Ms Smith. I have an urgent question. Yesterday I was talking to my new neighbours and they told me that they oppose the design of my new house. At the building negotiation next week, they will argue that the house is too high according to the building code! What do you think about this?

Architect: Mr Miller, I can assure you that to the best of my knowledge, the building design is in accordance with the building code. The houses around your property are rather small, so I imagine your neighbours fear that your new house is going to take away the sun. But that is simply not true!

Customer: They said that a house with a ground floor, a first floor and the small room with a terrace on the second floor is not allowed in this area.

Architect: Since your house has a flat roof, this is no problem. A two-storey house with a double pitch roof would have the same height. So don't worry.

Customer: Is there anything I can do to reassure them?

Architect: If you want, I'll talk to your neighbours tomorrow and explain the details. Invite them to your property – let's say tomorrow at 5 p.m. Is that OK for you? Maybe I can calm them down. I am confident that we can keep to the defined schedule.

Customer: That's fine for me. Thank you so much! See you tomorrow then.

Architect: See you, bye.