



## Unit 15 What department is that?

### Task 06

Announcer: Listen to these people and decide whether the statements are true or false?

Jo: Hi, my name's Jo Coleman. I work at a supermarket. I'm the only apprentice. That's why I usually end up doing the boring jobs, like stocking the shelves. The department I work in most is the dairy department. I would love helping customers in the fruit and vegetable department, but my boss says I should first learn to do the simple tasks. I seem to be in the warehouse a lot, helping to unpack the goods.

Annabelle: Hello. I am Anabelle Flow, Jo's colleague. I've been working for this supermarket chain for six years now, and I love it. I started as an apprentice and now I'm a full-time shop assistant in the deli department. I know a lot about cheese and sausage. I don't like handling money, which is why I never work at the checkout.

Lucy: Good morning. My name's Lucy James. I'm the shop manager. I'm Jo's supervisor. Jo is a quick learner and soon he'll be able to help our customers. He'll start in the dairy department and then move on to the fruit and vegetable department after that. Most of the customers are nice, but not all of them – some can be quite difficult.

James: Hello. My name's James. I'm a butcher by trade, but now I work for this supermarket chain. I prepare, display and price the meat. I work in the meat, poultry and fish department. It's OK, I guess. It's also a way to earn a living.

Kate: Hello. I'm Kate. Kate Trueman. I live locally and this is my local supermarket. I like shopping here because the staff are so friendly. I am training to be a decorator. My dream is to work at the mall one day and to create fabulous seasonal displays like at Christmas or Halloween.

Dawn: Hi there. My name's Dawn Dean. My shift starts at 7 p.m. and ends at 10 p.m. I come after the customers have left. Why? Because I'm the cleaner. I'm responsible for cleaning the shop floor and the shelves. However, I'm not always alone because there is usually one of the shop assistants price-tagging the products.