



## Unit 20 Meeting and greeting

### Task 03

Announcer: Listen and decide whether the person is talking to a colleague, a customer or a friend. Dialogue 1

Customer: Excuse me, do you speak English?

Shop assistant: Yes, I do. How may I help you?

Customer: I'd like to try on these suits, please.

Shop assistant: Certainly, sir. I'll put them in the fitting room for you. Just take your time. Let me know if you need anything else.

Customer: Thank you.

Announcer: Dialogue 2

Anna: Good morning, Peter. Could you give me a hand please?

Peter: Certainly, Anna, why not. What can I do for you?

Anna: Just hold the ladder for me. I need to pin this ribbon to the ceiling.

Peter: Not a problem. I love your decorating style, by the way.

Anna: Thanks. It is nice to be appreciated.

Announcer: Dialogue 3

Peter: Good morning, Jenny. I haven't seen you around for quite a bit. How's it going?

Jenny: Very well, Peter. How about you?

Peter: Well, I've been having a few girlfriend problems, lately ...

Jenny: Do you want to talk about it? Let's grab a coffee and have a chat.

Peter: OK, good idea. What can I get you?

Jenny: A café latte, please.